Campus Systems Users Group (CSUG) – August 13, 2013 Meeting Notes

Members Present: Julia Chan, Bill Chang, Yuki DeSoto, Loren Edwards, Kathy Elkins, Toni Haley, Tracey Haney, Michael Kelley, Gary Lo, Natalie Lockhart, Robert Masuda, Greg McCalmon, Mark McKellip, Timothy Mozia, Abdul Mohamad, Asha Mohammed, Cecilia Patz, Gentry Robertson, Martin Simpson, Lisa Stallworth, Brian Thiele, Rakesha Thomas, George Toy, Frances Twillie and Carolyn Veek

The meeting was chaired by Helen Remigio, Supervisor for Student Information Services

System Updates

Advising - Loren Edwards

- Still advising students
- Hired 2 new advisors
- Some advisors relocated into the Testing Office

Course Catalog – Tracey Haney

- 2013-14 is live
- No more printing of catalogs

Continuing Education (CEE) – Timothy Mozia

- 2nd summer session ends on August 16th
- Grades are due by August 21st

Finance – Robert Masuda

- Timeline Finance upgrade activities to CFS 9.2
- August thru September 2013: Retrofitting query and security
- November 2013 thru January 2014: Training and System Testing
- March 2014: Acceptance Testing
- April 2014: CFS 9.2 Go-Live Date (tentative date)

Student Financials – Brian Thiele

- 500 students have already been disenrolled
- Disenrollment will be done on a weekly basis
- They are a few exceptions but students must follow the guidelines

Transfer Credit/Advising - Carolyn Veek

- Ensuring catalog information is in Peoplesoft for top feeder schools. Has 2 student assistants helping out with data entry.
- Updating the transfer credit rules for curricula changes for top feeder schools.

Technical – Michael Kelley

- Maintenance Pack 9.0.1 HCM on August 13th at 8pm
- Maintenance Pack 9.0.2 on August 20th at 8pm
- Web 80% migration; start colleges in September
- Roll out Fall 2013

Presentation: iToros Mobile Version 1.0 by Michael Kelley

- iToros Mobile provides iOS and Android based smartphone users with ease of access to information such as campus events and news, maps, course catalog search, student email, MyCSUDH mobile portal and more.
- Users will also find support options, such as mobile FAQs, access to helpdesk support, ability to provide the mobile support team feedback or even access to the campus directory to search for faculty or staff.
- The MyCSUDH mobile portal application provides students with a convenient view of a subset of PeopleSoft CMS student data. Students are able to check their class schedules, view their grades, verify enrollment appointments, check financial aid details, view current and future financial obligations owed to CSUDH, along with the ability to check holds and To Do List items. The MyCSUDH mobile portal application also provides students the ability to provide feedback to their learning success by taking part in the campus Perceived Teaching Effectiveness (PTE) Survey process, with direct access to the survey database.
- Open forums for the campus community to introduce iToros Mobile will be held in late August.
- Version 2.0 with future enhancements and upgrades is expected to be released January 2014.
- Suggestions were made to add Career Center and basic campus facts.
- Please visit https://www.csudh.edu/mobilehelp for additional information

Next meeting: Tuesday, September 10, 2013 at 10:30am in the LSU