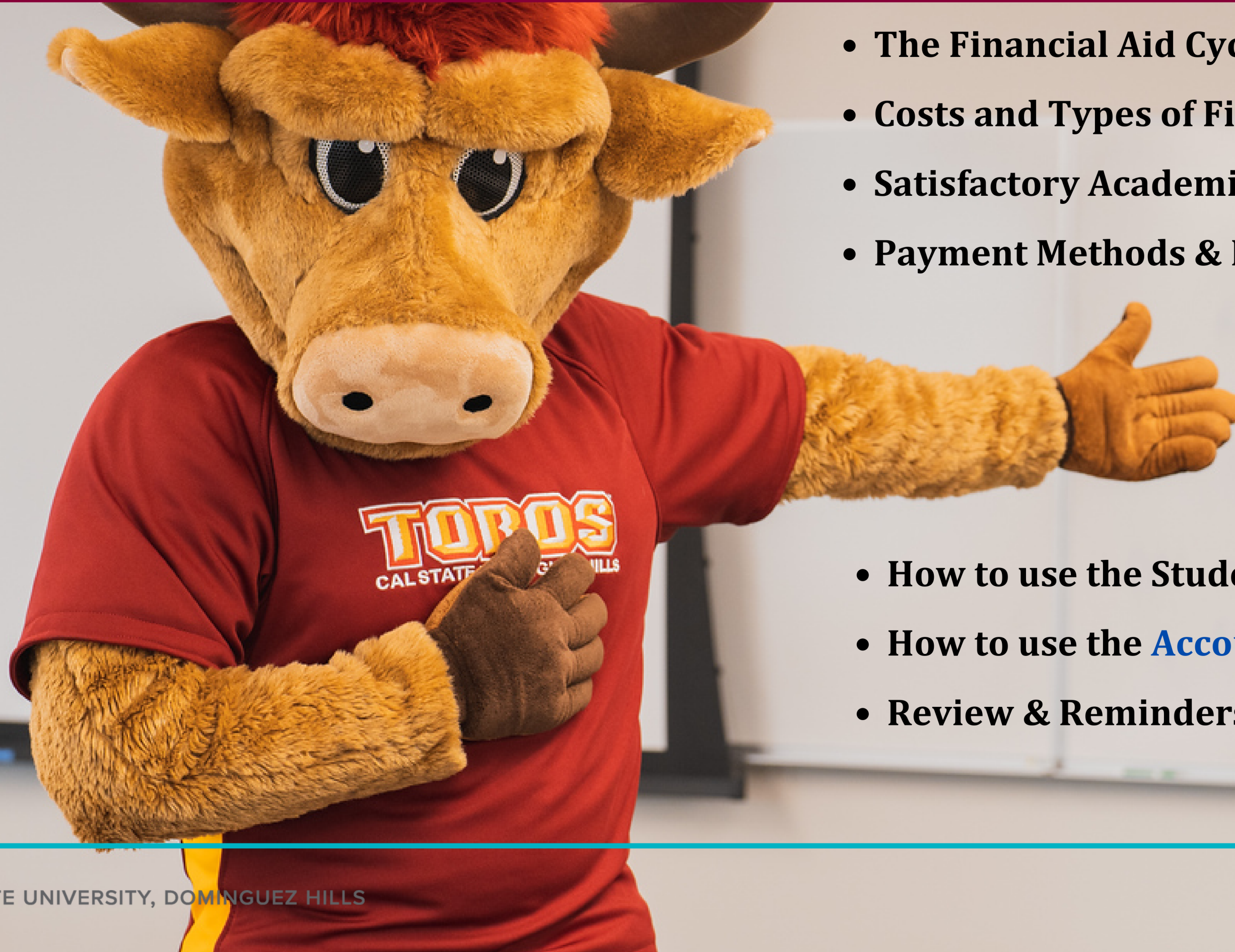




Parent & Family Presentation

Financial Aid & Scholarships Office
NSO | June 2024

TOPICS



- **The Financial Aid Cycle**
 - **Costs and Types of Financial Aid**
 - **Satisfactory Academic Progress (SAP)**
 - **Payment Methods & Installment Plans**
-
- **How to use the Student Center**
 - **How to use the [Account Activity](#) Screen**
 - **Review & Reminders**



The Financial Aid Cycle

2024-2025 FAFSA Simplification Video Resources

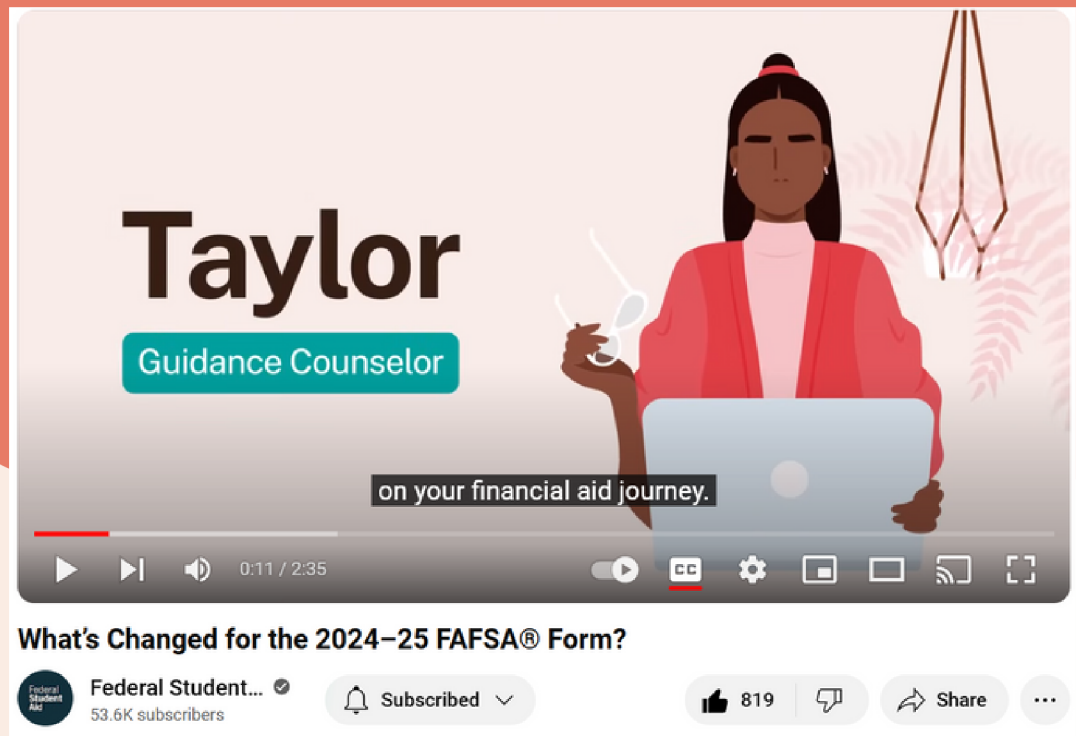
This application cycle started late and was not a smooth process, but the **2025-2026** cycle should be better.

New Terms to learn: Contributor | Student Aid Index (SAI) | Direct Data Exchange | Federal Tax Information | Pell Enrollment Intensity

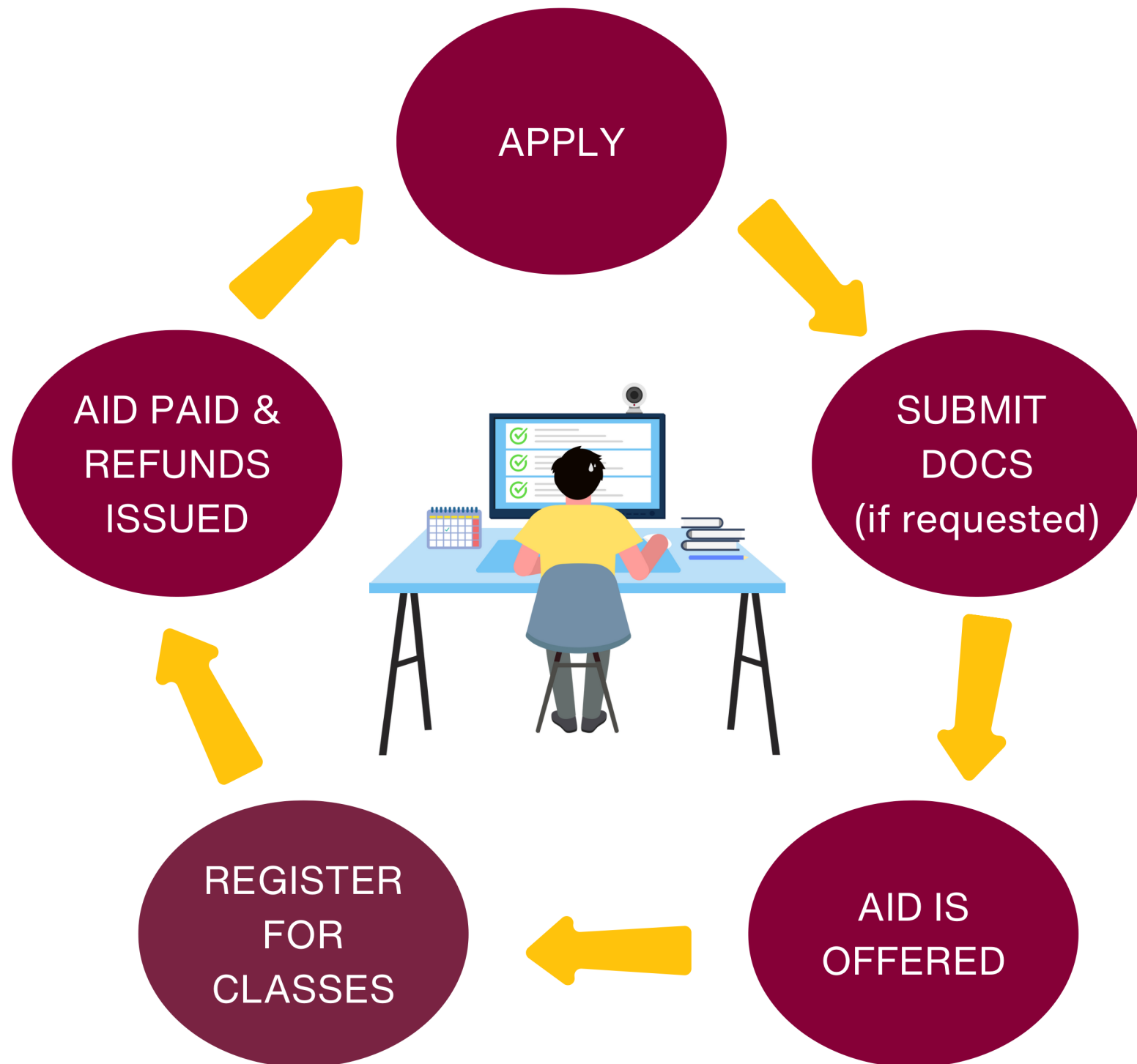
CSUDH Financial Aid TV (FATV)
Has great 1 - 3 minute videos.



Federal Student Aid YouTube Channel
Also has great 1- 3 minute videos.



The Financial Aid Cycle



1. **Apply/Renew** your FAFSA or CADAA application by **March 2nd** each year.
 - a. **The Priority Filing Period is October 1st - March 2nd**
2. **Submit** any required documents (if requested).
 - a. Monitor your CSUDH Toro Email & To Do List
3. After file review, **aid is offered**.
4. You **register** for classes.
5. Financial Aid **payments start 1-week before classes begin**.
 - a. **Tuition & Fees**, housing charges *(if applicable)* are **paid first**.
 - b. Any **excess/left-over** money is sent to (you) the student as a **Financial Aid REFUND**.

Repeat

Financial Aid Offer Notifications



**All notifications are sent to CSUDH
Student Toro Mail accounts**

Two (2) types of offers:

- **Estimated**
 - A provisional notification before an actual offer is sent (*or*)
 - Additional documents are required to verify eligibility
- **Actual Offer**
 - No additional items required

Information contained within a Financial Aid Offer:

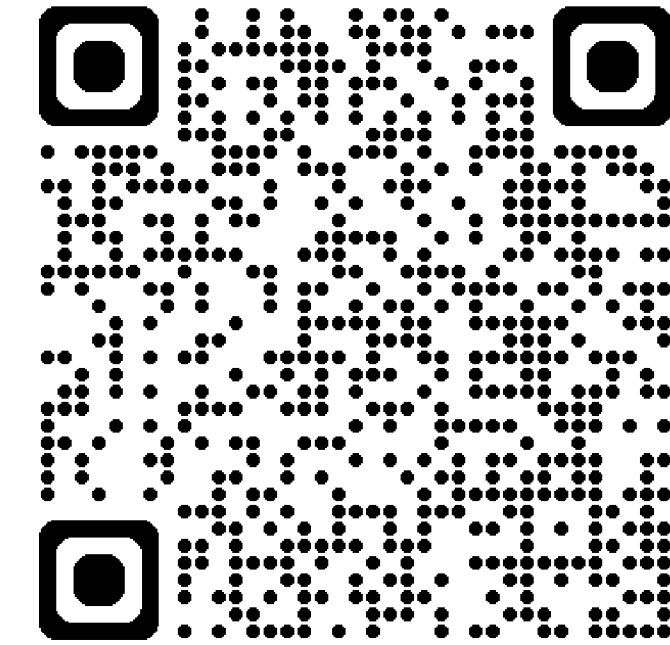
- Amounts for federal, state and university grants, scholarships and loans
- Estimated Cost of Attendance (COA) Budget items and amounts



Costs & Typed of Financial Aid

Undergraduate Tuition & Fees: Fall 2024 & Spring 2025

	FALL 2024		SPRING 2025	
	Part-time 1 – 6 units	Full-time 6.1 units or more	Part-time 1 – 6 units	Full-time 6.1 units or more
Tuition	\$1,764.00	\$3,042.00	\$1,764.00	\$3,042.00
Campus Fees	\$687.23	\$687.23	\$682.23	\$682.23
Total	\$2,451.23	\$3,729.23	\$2,446.23	\$3,724.23



**Term Fees
Information**

**Full-time Amounts Combined
= \$7,453.46**

Other Estimated Costs | 9-Month | Annual Budgets

Description	Commuter/Living w Parent	ON-CAMUS	OFF-CAMPUS
Food/Housing	\$11,718	\$18,444	\$20,920
Personal/Misc.	\$ 3,444	\$ 2,468	\$ 4,524
Travel	\$ 2,070	\$ 1,412	\$ 3,364
SUBTOTAL	\$17,232	\$22,324	\$28,808
	<i>Listed below are the combined totals w/ books, supplies, tuition, & fees</i>		
Books & Supplies	\$ 1,152	\$ 1,152	\$ 1,152
Tuition & Fees	\$7,453.46	\$7,453.46	\$7,453.46
COMBINED TOTALS	\$25,837.46	\$30,929.46	\$37,413.46

- Budgets are assigned based on student responses to the “**Housing**” question on their **MYCSUDH** Student Portal
- Outside of Tuition & Fees, each student’s **actual costs** will be different depending upon their:
 - **Individual needs, expenses, and spending habits**

Types of Financial Aid

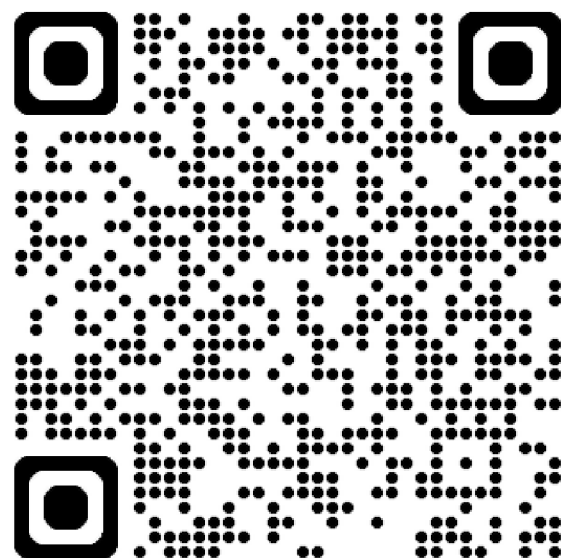
Federal Grants

State Grants

Scholarships

Federal Loans

Work-study



- **GRANTS** = **Free** money that don't have to be repaid
- **SCHOLARSHIPS** = **Free** money that don't have to be repaid
- **WORK-STUDY** = Funds are **earned** via part-time employment
- **LOANS** = Funds must be repaid after you graduate, leave school, or drop below part-time enrollment

Visit the **Financial Aid & Scholarship Office** website

Select "**Types of Financial Aid**"

for detailed descriptions & eligibility information

<https://www.csudh.edu/financial-aid/types-aid/>



Satisfactory Academic Progress

Grades = Money | Let's Talk About It

What is Satisfactory Academic Progress (SAP)?



SAP are the reasonable standards that measure whether or not a student is maintaining satisfactory academic progress towards completing their degree.

We monitor (3) three standards:

- GPA
- Completion Percentage %
- Maximum Timeframe (or Attempted Unit Cap)

The (3) SAP Standards

GPA Minimums:
Freshmen **1.5**
Sophomores **1.8**
Junior/Seniors **2.0**



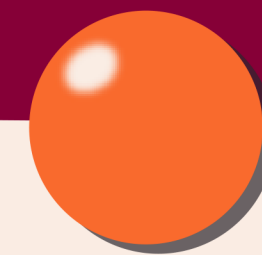
Complete
66.67% of their classes
w/ passing grades

Example:
12 units x .6667 = 8 units
15 units x .6667 = 10 units

The Max Timeframe
limit is 180 units
Keep them on track to
graduate on-time, before
reaching this limit!

Grades = Money \$\$\$

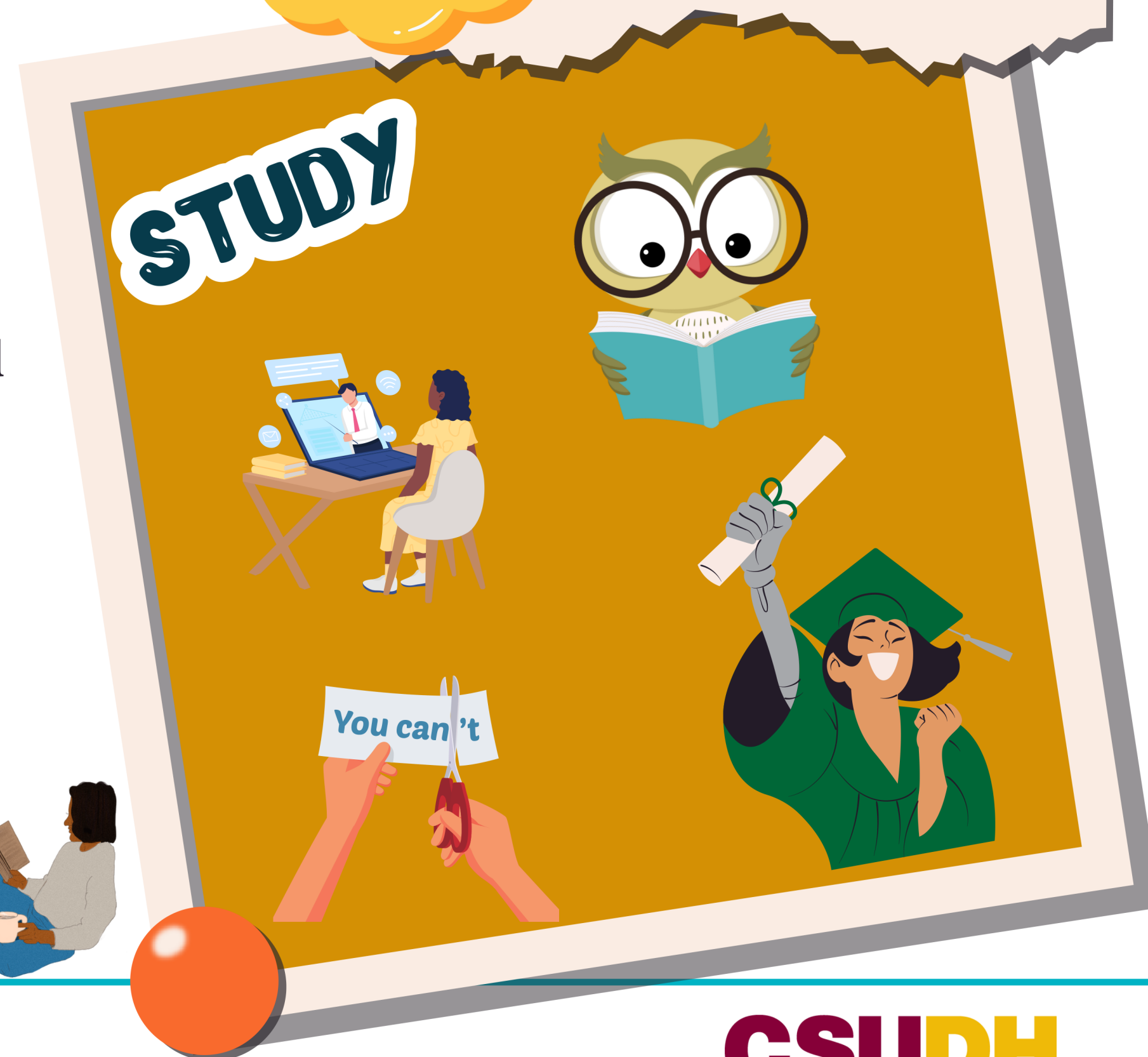
✓ believe
✓ achieve
✓ succeed



stay
focused

Motivation Board!

- Not meeting the minimum SAP standards can put the student's financial aid eligibility at risk.
- They should strive to meet the minimum **GPA** and **66.67% Completion Rate** standards.



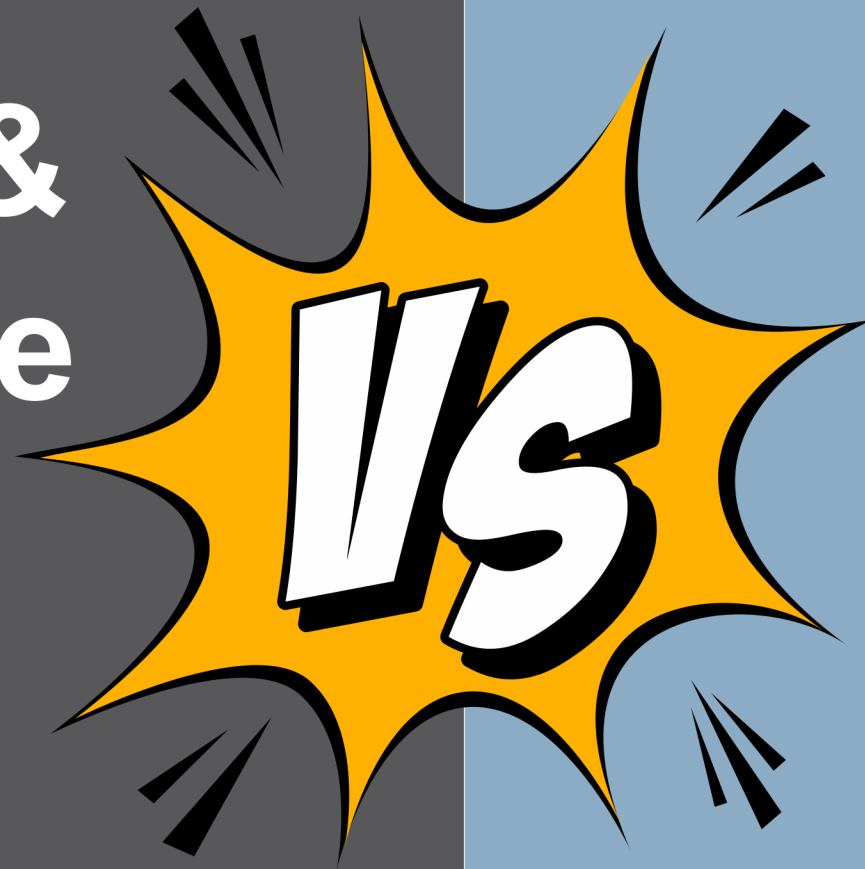
Let's Switch
Things Up





No, we're not going to talk about the Nintendo Switch, but rather....

The Financial Aid & Scholarships Office



The Student Financial Services Office



The Financial Aid & Scholarships Office

We offer the money & all this entails

What We Do!

- **Review the FAFSA & CADAA applications**
- **Determine Eligibility for the Money \$\$**
- **Offer the Money \$\$ | We Pay the Money \$\$**
- **Monitor Student Grades & Academic Progress**
- **Review Appeals**
 - SAP | Budget Increases | Dependency Overrides
 - Income Adjustment | Unusual Circumstances
- **We provide Workshops!**
 - **Application Help Sessions | Financial Wellness Workshops**
 - Banking 101, Budgeting, Money Basics, Understanding Credit
 - Scholarships - Finding Free Money for College, and more!
- **Budgeting & Planning**
- **Understanding the Nuances of Financial Aid Programs - we can help your students with this!**



Student Financial Services (SFS)

SFS oversees *student accounts!*

- They are responsible for:
 - Cashier's Office
 - Collections
 - Refunds & Direct Deposit
 - Payments Plans



Cashier's Office

Learn about the various ways to pay your bills, along with Refunds, Installments Plans and Student Accounting.



Collections

Student account past due balances, Federal Perkins Student Loan collections, Student account research, Payment history analysis.



Refunds & Direct Deposit

Information regarding the Refund process, including Direct Deposit, Check by Mail, and Credit/Debit Card Refunds.



Payment Plans

Important Announcement: Fall 2024 Payment Plans will be available July 2024.

Resources



Electronic Fund Transfer (EFT)

Electronic Check Payments, processed through EFT.



Explanation of Mandatory Fees

Explanation of mandatory "Other Registration Fees."



Tax Information

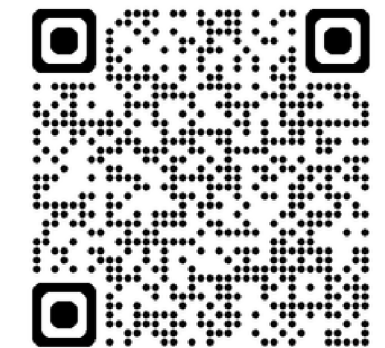
Form 1098-T, Hope Tax Credit, and Lifetime Learning Tax Credit.



Term Fees Information

Fees by Academic Term, including Western Undergraduate Exchange fees.

- They provide services for:
 - Issuance of refunds
 - Short-Term Loan Processing
 - Direct Deposit processing
 - Mailed checks & lost checks
 - And....



A modern university building with large glass windows and a blue sky background. The building has a prominent glass facade and a blue-tinted sky. The foreground is a green lawn with some blurred foliage. The text "Payment Methods & Installment Plans" is overlaid in white.

Payment Methods & Installment Plans

Payment Options for Tuition & Due Dates



**Financial
Aid**

**Installment
Plan**

**Out of
Pocket**

Fees for the Fall 2024 term are due as follows:

- Registration dates between: **April 15, 2024, to July 14, 2024;** fees are **due July 15, 2024.**
- Registration dates between: **July 15, 2024, to September 3, 2024;** fees are **due 48 hours** after registration.
- Registration dates between: **September 4, 2024, to September 19, 2024;** fees are **due at time of registration!**

Students registering on or after the start of Late Registration, **August 26, 2024,** will have a Late Registration fee of **\$25.00.**




Three (3) Payment Methods:

1
In-Person
to the
Cashier's Office

2 By Mail



3  online

- Online using:
 - Electronic Check (ACH) - free of charge
 - Debit or Credit Card via Toro Pay from MyCSUDH
 - *A convenience fee will be charged*
 - International Students - to pay using their home currency, use Flywire | www.flywire.com



Cashiers Office

Installment Payment Plans

**Fall 2024
Payment Plans
will be available
JULY 1, 2024**



PAYMENT PLANS
Webpage Update Coming
Soon!
<https://www.csudh.edu/student-financial-services/payment-plans/>

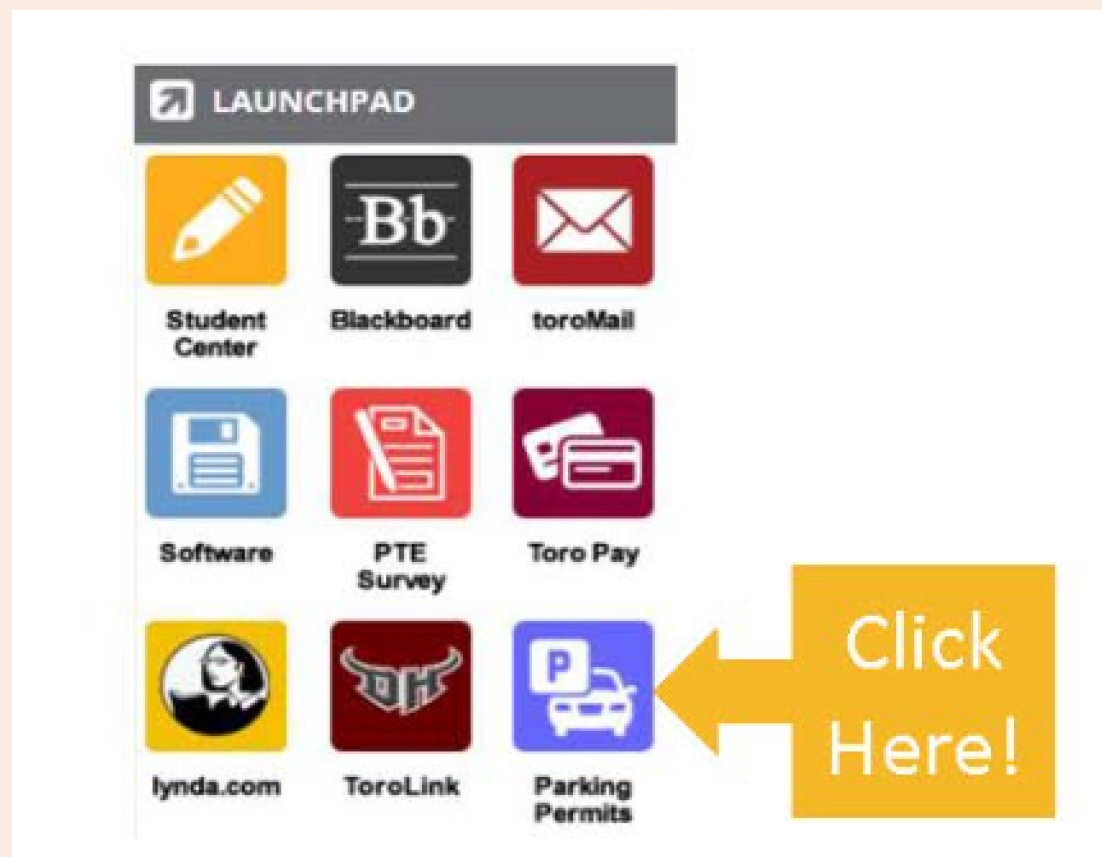


Parking & Parking Permits

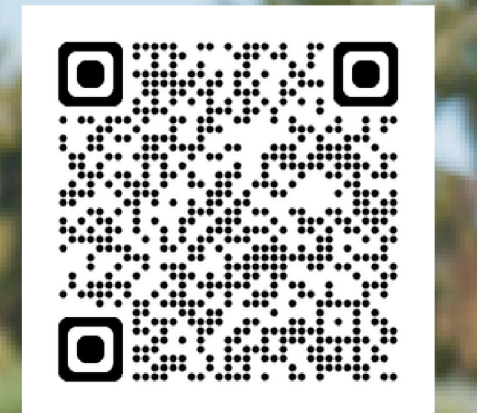
<https://www.csudh.edu/dhpd/departments/parking/>

Costs for Students

- \$200 Fall 2024
- \$200 Spring 2025
- **Online purchases only** from the **Launchpad** of their **MYCSUDH**
 - Go to the **Parking Permits Icon**
- **Parking Permits** are **valid for all** parking lots



Parking Webpage



Visitor Parking Webpage

<https://www.csudh.edu/visit-us/parking/>

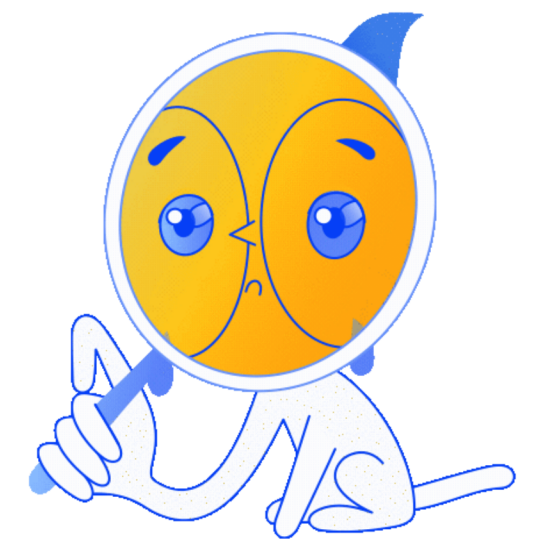


Financial Aid Refunds | The Process

REFUNDS

Are issued in one of two (2) ways by the **STUDENT FINANCIAL SERVICES OFFICE**

- **Direct Deposit** (takes 3 - 5) days to credit to their bank account)
- **Check by Mail** (all 5 - 10 days to receive a mailed check)



Funds are credited to their CSUDH Student Account

Their tuition & on-campus housing fees are paid first!

Excess/Left-Over money is their REFUND

How to Enroll in Direct Deposit

CSUDH Set Up Direct Deposit | Tutorial

CSUDH Share

SET UP DIRECT DEPOSIT

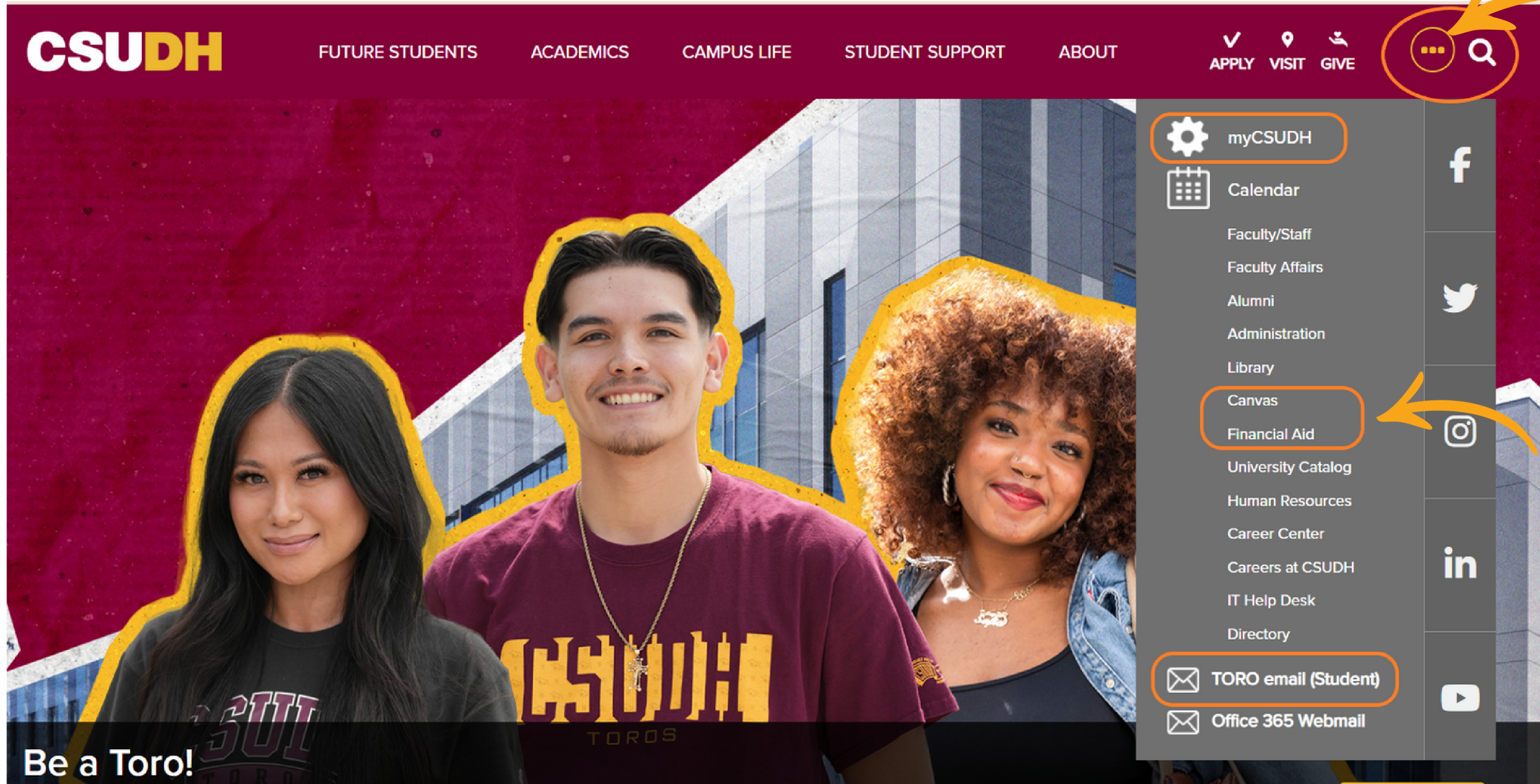
TUTORIAL

Watch on YouTube



How to use the Student Center

Quick Navigation: www.csudh.edu (or) my.csudh.edu



Upper right corner has the MYCSUDH & Search Options

Select the circle with the 3-dots.
Within the drop-down menu, you have links for:

- [myCSUDH](#)
- [Canvas](#)
- [Financial Aid](#)
- [TORO Email](#)

MyCSUDH Landing Page

The screenshot shows the MyCSUDH landing page. At the top right, there are links for 'Home' and 'Sign Out'. Below this is a navigation bar with 'STUDENTS', 'APPLICANTS', and 'EMPLOYEES'. A large orange arrow points from the top left towards the 'My Personal Info' link in the left sidebar. The sidebar contains links for 'My Personal Info', 'COVID-19 Vaccination', 'Student Worker', 'Career Center', 'Scholarships', and 'Housing'. The main content area features a 'Toros Together' banner with a message about COVID-19 vaccination and a link to 'csudh.edu/together/vaccine'. To the right of the banner is a 'SYSTEM STATUS' section with 'System Status' (All systems operating normally) and 'Student and Faculty Center Maintenance' (Every Tuesday and Thursday 8pm to 12am). Below this is a 'MY TO DO LIST' section with a 'View Details' link and a table with columns 'Description' and 'Department', showing 'No to do list'. Underneath is a 'MY OUTSTANDING HOLDS' section with a 'View Details' link and a similar table. The 'SOFTWARE LAUNCHPAD' section contains icons for Adobe, Math-ematica, Office 365, SPSS, Zoom, and MATLAB. Below that is a 'LAUNCHPAD' section with icons for Student Center, Blackboard, toroMail, PTE Survey, Toro Pay, Title IX Training, Parking Permits, ToroLink, and LinkedIn Learning. At the bottom, there is a 'STUDENT ANNOUNCEMENTS' section with a 'CERTIFY COVID-19 VACCINATION' notice and an 'Ask Teddy' button.

Above LAUNCHPAD:

- My Personal Info
- COVID-19 Vaccination
- Student Worker
- Career Center
- Scholarships,
- Housing

Under LAUNCHPAD:

- Student Center
- Toro Pay
- Parking Permits

A close-up of the LAUNCHPAD section of the MyCSUDH landing page. It features a grid of icons for various services: Student Center (pencil icon), Blackboard (Bb icon), toroMail (envelope icon), PTE Survey (document icon), Toro Pay (credit card icon), Title IX Training (NOT ANY MORE icon), Parking Permits (car icon), ToroLink (Toro logo icon), and LinkedIn Learning (in icon). The icons for Student Center, Toro Pay, and Parking Permits are highlighted with orange boxes.

The Key Student Center Sections Are: **Finances, Holds, & To Do List**

▼ Academics

My Class Schedule
Shopping Cart

Other Academic Information

Deadlines URL

Fall 2023 Schedule

	Class	Schedule
	BIO 120-01 LEC (43445)	MoWe 10:00AM - 11:15AM NSM B252
	BIO 121-04 LAB (43453)	Fr 8:30AM - 11:15AM SCI 253
	CHE 110-11 LAB (44300)	Tu 10:00AM - 12:50PM SCI 352
	CHE 110-30 DIS (44301)	TuTh 8:30AM - 9:45AM SBS B110 TBA INTERNET

Weekly Schedule ▶

▼ Finances

My Account
Account Inquiry
Enroll In Direct Deposit

Financial Aid
View Financial Aid
View Acad Progress (SAP)

Other Finance Information
Account Activity

Account Summary (See * link below)

You owe 3,581.00.

- Due Now 3,581.00
- Future Due 0.00

** You have a past due balance of 3,581.00. **

Currency used is US Dollar.

*Important Student Fee Information

▼ Personal Information

Demographic Data
Emergency Contact

Contact Information

Permanent Address Mailing Address

Search for Classes

▼ Holds
No Holds.

▼ To Do List
No To Do's.

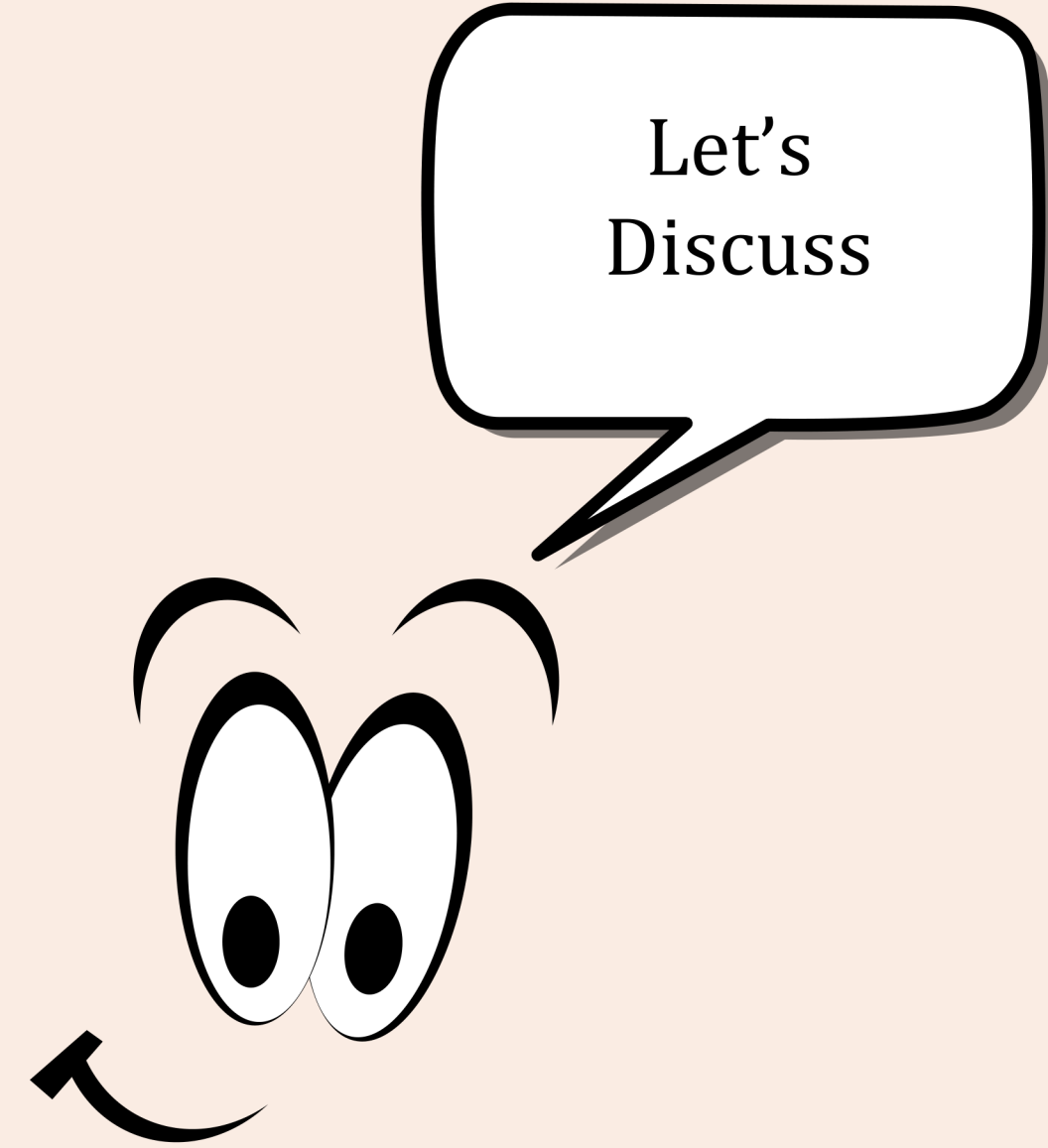
▼ Enrollment Dates
Enrollment Appointment
You may begin enrolling for the Fall 2023 Regular Academic Session session on April 26, 2023.
Details ▶

▼ Important Student Links
Make a Payment
Refunds & Direct Deposits

▼ Financial Aid Links
Entrance and Exit Counseling
Complete the FAFSA Application
Complete CA Dream Application

▼ Student Involvement & Rep Fee
California State Student Assoc
Student Involvement & Rep Fee

▼ CSU Initiatives



The FINANCES Section | Let's Review Items 1, 2, 3, and 4

1

ACCOUNT INQUIRY

Shows your **summary** of Charges, Pending Financial Aid, and calculates your Balance Owed (if any).

2

Here is where you can **Enroll In & Withdraw From Direct Deposit!**

▼ **Finances**

My Account

- Account Inquiry
- Enroll In Direct Deposit
- Withdraw From Direct Deposit

Financial Aid

- View Financial Aid
- Accept/Decline Awards
- View Acad Progress (SAP)

Other Finance Information

Account Summary (See * link below)

You owe 3,757.23.

- Due Now 0.00
- Future Due 3,757.23

Currency used is US Dollar.

*Important Student Fee Information

3

You have your **Financial Aid Office** links:

- [View Financial Aid](#)
- [Accept/Decline Awards](#)
- Review your **SAP** status by Term.

4

Use the “**Other Finance Information**” section to select the **ACCOUNT ACTIVITY** link.

ACCOUNT ACTIVITY

Is like their bank statement for school, because it shows all your **Student Account transactions**.



How to use the Account Activity Screen

How to View Account Activity | Tutorial

CSUDH How to View Account Activity | Tutorial

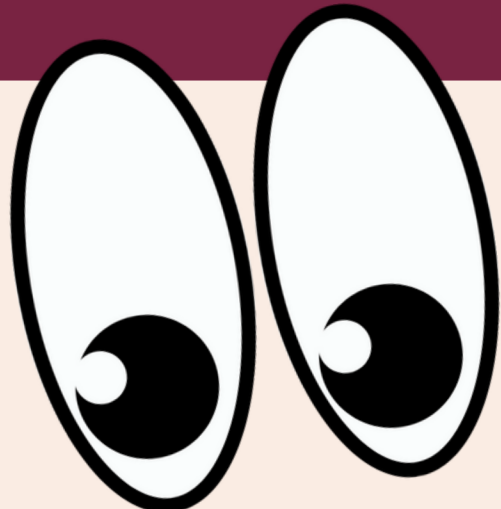
CSUDH Share

**HOW TO VIEW
ACCOUNT ACTIVITY**

TUTORIAL

Watch on  YouTube

Account Activity Example: SPRING Enrollment & Payment



Account Activity

View by

From 01/11/2022 To 07/11/2023 Spring 2023 go

Transactions Find | View 10 | First 1-15 of 15

Posted Date	Item	Term	Charge	Payment	Refund
01/16/2023	Refund, Financial Aid	Spring 2023			759.00
01/16/2023	Refund, Financial Aid	Spring 2023			2,778.00
01/14/2023	Cal Grant B (Stipend)	Spring 2023		824.00	
01/14/2023	Cal Grant B Fees (NR)	Spring 2023		2,871.00	
01/14/2023	Federal Pell Grant	Spring 2023		3,422.00	
11/10/2022	Biology Lab Fees - Principles of Biology Lab I	Spring 2023	30.00		
11/10/2022	Chemistry Lab Fees - General Chemistry I	Spring 2023	25.00		
11/10/2022	Health Facilities Fee	Spring 2023	3.00		
11/10/2022	Health Services Fee	Spring 2023	130.00		
11/10/2022	Inst. Related Activity Fee	Spring 2023	5.00		
11/10/2022	SIRF - Optional Fee	Spring 2023	2.00		
11/10/2022	Student Activity Fee	Spring 2023	65.00		
11/10/2022	Student Center Fee	Spring 2023	171.00		
11/10/2022	Student Success Fee	Spring 2023	280.00		
11/10/2022	Tuition Fee	Spring 2023	2,871.00		

Currency used is US Dollar.

REFUND
01/16/2023 Financial Aid REFUND was issued for the "left-over/excess" amount of \$3,537

PAYMENT
01/14/2023 Financial Aid payments were posted for \$7,117

CHARGES:
11/10/2022 student registered and charges posted for \$3,582

Note of Observation
Fin Aid \$7,117
(-) Tuition & Fees \$3,537
= Excess \$3,535

But this student received \$2 extra, WHY?
Because he/she opted out of the \$2 SIRF Student Involvement Fee

A Quick Review



Review



Review

Renew Your FAFSA
or CADAA each
year!

Priority Filing
Period is
October 1st -
March 2nd

Financial Aid
pays 1-week
before classes
start

Financial Aid &
Student Financial
Services are not
the same



Unit = Credit
They mean
the same

Minimum GPA
Freshman 1.5
Soph 1.8
Junior 2.0

Enroll in Direct
Deposit



Use the
Account
Activity
screen

Parking
Permits
\$200

Financial Aid
Workshops
&
FATV

I must
maintain a
66.67%
passing
rate!

We're Done!



Thank You for your
attention!
We hope this
information helped.



Rhoda Posey
Financial Aid & Scholarships Office