



CALIFORNIA STATE UNIVERSITY, DOMINGUEZ HILLS

## Resources for CSU Employees Impacted by Recent Disasters

CSU employees and their family members who are impacted by the recent disasters in California may be eligible to receive one or more of the following benefits.

### Benefits

#### [CalPERS Health Plans – Accessing Care During a Disaster](#)

CalPERS health plans have provided information for members who may be impacted and/or displaced during a natural disaster. The CalPERS website includes an [FAQ](#) that answers several critical questions such as continuity of care, network access, prescription fulfillment, and facility closures. You can also call CalPERS directly at (888) 225-7377.

#### [LifeMatters by Empathia - Employee Assistance Program \(EAP\)](#)

LifeMatters by Empathia is a free, confidential counseling service that can assist you with recovering from the emotional and physical impact of natural disasters. Empathia offers information on [evacuating](#) and [rebuilding](#). Additional resources include referrals to local non-profit organizations, along with community-based support. The toll-free number for LifeMatters is (800) 367-7474. Please reach out to your benefits office to get your campus-specific password.

#### [California Casualty Auto, Home & Renters Insurance](#)

If our CSU policy holders need assistance in filing a claim, California Casualty as updated messaging on their website, CalCas.com. To get assistance, please call (800) 800-9410 and choose option 4, or log in to your account portal to file your claim. If you do not have your online account set up, you will need to set one up.

#### [Health Advocate<sup>SM</sup> Resources through The Standard](#)

In partnership with The Standard, anyone impacted by the California Wildfires can access on-demand support via Health Advocate<sup>SM</sup> by calling (866) 799-2921. Health Advocates can provide resources regarding shelter, aid, and more. There is no charge to call the Health Advocate team. Learn more on their [flyer](#).

***Please Note: This is a temporary resource offered by The Standard.***

#### [ARAG Legal Insurance](#)

Policyholders who have questions about the insurance coverage(s) on their properties can get access to Immediate Advice attorneys who can provide assistance as needed. Members can reach Immediate Advice Attorneys by calling ARAG Customer Care at (800) 247-4184.

Additional resources can be found in these articles: [Help During a Natural Disaster](#) and [Six Legal Tips After A Disaster](#).

#### [VSP Vision Insurance](#)

Impacted VSP members can receive no-cost eye care and replacement eyewear if your eyewear was lost in the recent wildfires. Any VSP member who has lost or broken their eyewear due to

the LA fires can call our Member Services Support Line at (800) 877-7195 to have their VSP benefits reinstated regardless of eligibility. Individuals without VSP coverage can contact their local American Red Cross chapter or shelter or call (800) RED-CROSS (800) 733-2767 to ask about support for replacement eyewear, which may include VSP Eyes of Hope gift certificates or an alternative solution. Learn more on VSP's [website](#).

### [Delta Dental Insurance](#)

Delta Dental affirms their commitment to providing access to care and assistance to impacted members during this difficult time. Delta Dental will make accommodations for our Los Angeles and Ventura County members impacted by the fires including but not limited to authorization of replacement of dental equipment (retainers, dentures, partials) and access to an appropriate out-of-network provider, if an in-network provider is unavailable due to the state of emergency and/or displacement. Any member who has special or extenuating circumstances as a result of the fires should call Delta Dental Customer Service for assistance at (800) 626-3108.

### [Supplemental Retirement Plan – 403\(b\)](#)

If you have a 403(b) Supplemental Retirement Plan account through Fidelity Investments, you may be eligible to withdraw money from your account under certain circumstances, even while still working. Certain taxes and penalties may apply. To learn more and see what options may be available, visit Fidelity's [website](#).

### [Savings Plus Program – 401\(k\)/457\(b\)](#)

If you have a Savings Plus supplemental retirement savings account, you may be eligible to withdraw money from your account under certain circumstances, even while still working. Visit the Savings Plus website to see what options may be available. Certain taxes and penalties may apply. To learn more, go to Savings Plus [website](#).

## **Leaves**

### [Unpaid Leave of Absence \(LOA\), including Family Medical Leave](#)

An approved unpaid leave of absence allows employees to take time off work with a mandatory right of return when the leave ends.

### [Catastrophic Leave Donation Program](#)

The CSU Catastrophic Leave Donation Program allows employees who have exhausted their leave credits and must miss work due to a prolonged illness or injury (including that of an eligible family member) to request approval of catastrophic leave. Catastrophic Leave can also be for natural disaster and state of emergency. This leave can be applied to an employee whose principal residence is located in a county where a state of emergency has been declared by the Governor, is unable to work due to the effect of the natural disaster/state of emergency on the recipient employee's principal residence and who faces financial hardship because the employee has exhausted accrued leave credits. Campuses are responsible for soliciting donations and transferring the necessary leave credits for distribution to eligible employees. For more information regarding this benefit, contact your campus Benefits Office.

## **Policy Related Information**

For more information on the CSU's emergency operations status policy, please visit [PolicyStat](#).