

How-To Guide for End Users

CSUBUY Marketplace roles of Shopper, Requester and Receiver perform several actions related to searching for supplier goods and services, creating shopping carts, placing orders and tracking order status. This guide provides instructions on key features and functionality performed by Shopper, Requester and Receiver roles in the **CSUBUY** Marketplace.

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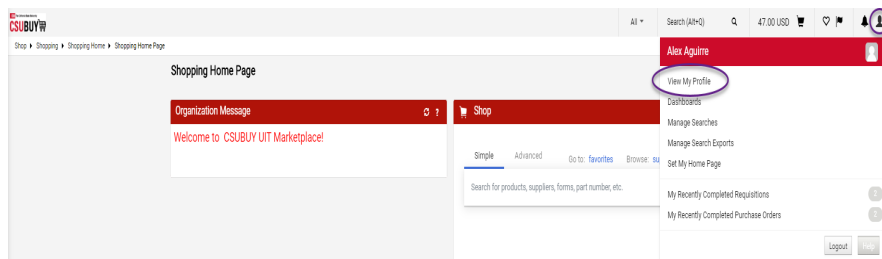
Login URL

- Test Environment - <https://ds.calstate.edu/?svc=csubuy&env=test>
- Production Environment – TBD

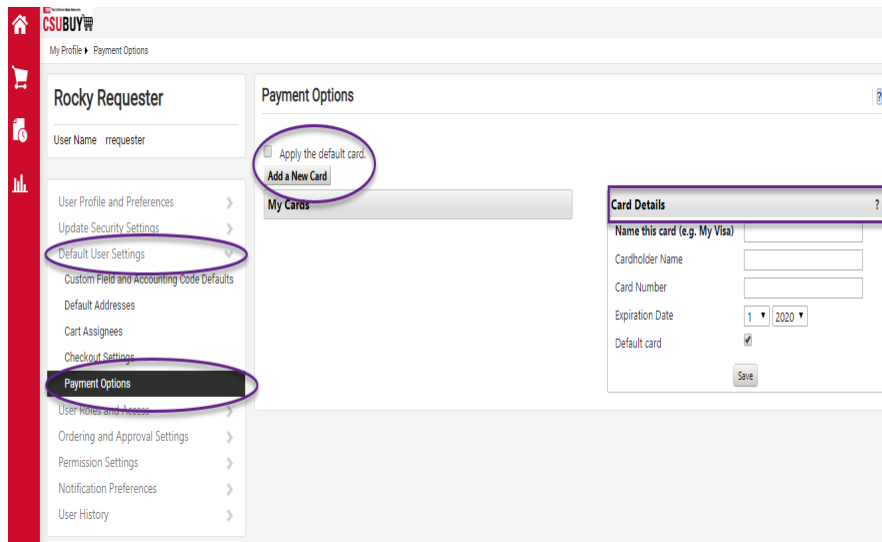
Updating your User Profile

How to add a Pcard to your profile

1. Click on View My Profile



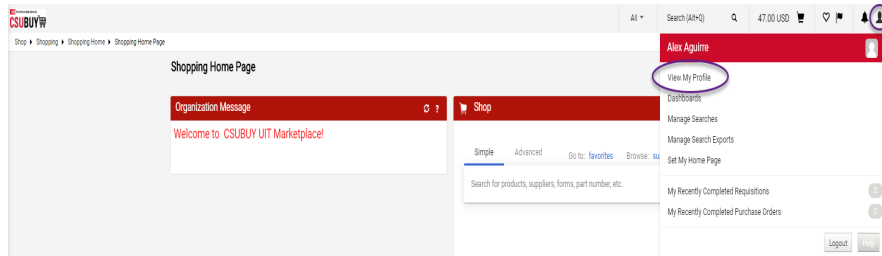
2. Navigate to Default User Settings → Payment Options



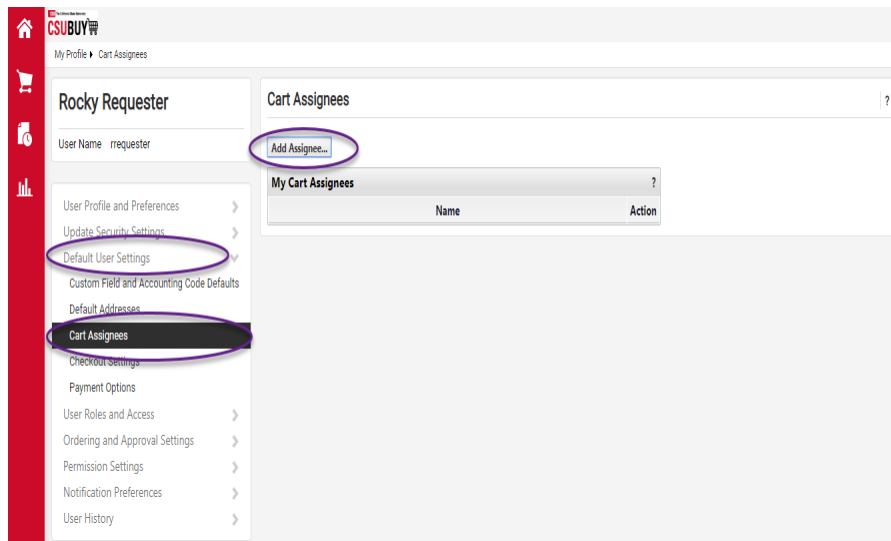
3. Click Add a New Card and enter in the Pcard details
4. To have your Pcard default in your shopping cart select “Default card”

How to add your favorite Requester(s) to your profile

1. Click on View My Profile



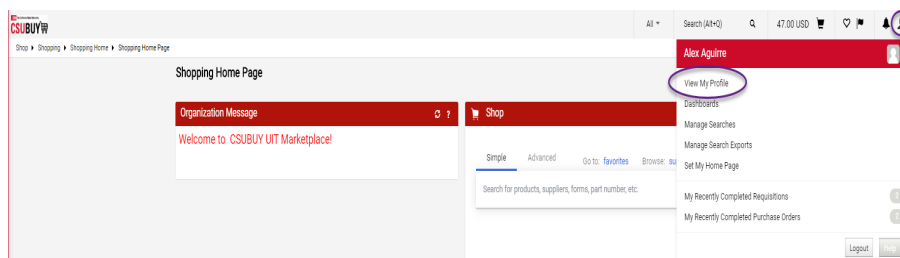
2. Navigate to Default User Settings → Cart Assignees



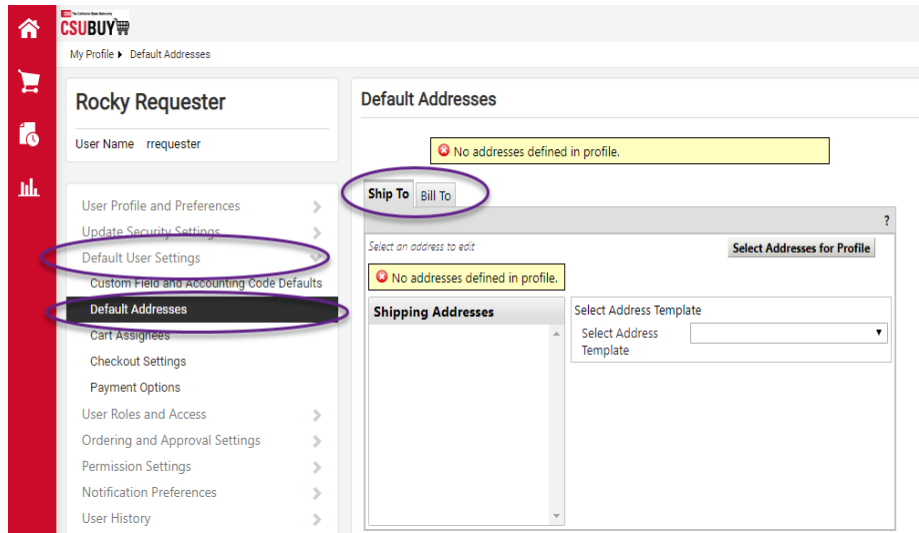
3. Click Add Assignee and search for the appropriate requester(s)
4. Multiple requesters can be added, and you can select one as preferred (default)

How to add your favorite ship to address(es) to your profile

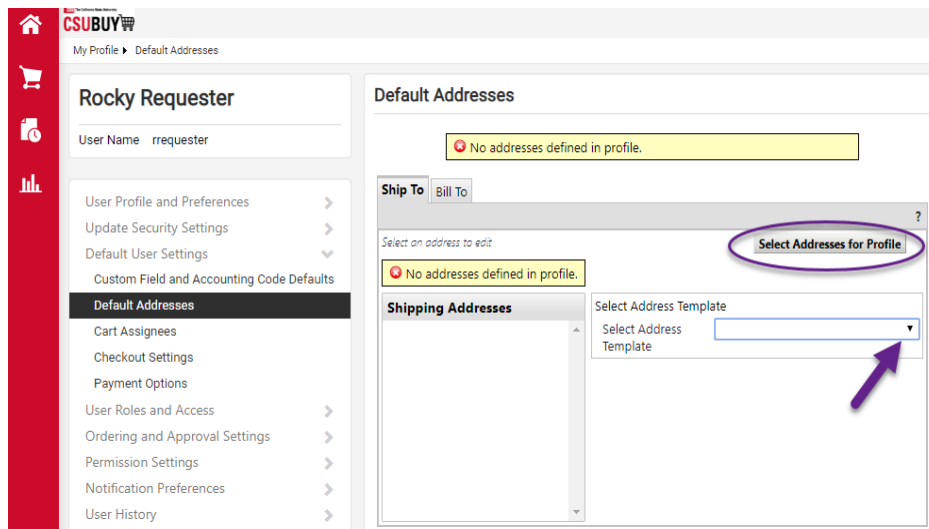
1. Click on View My Profile



2. Navigate to Default User Settings → Default Addresses



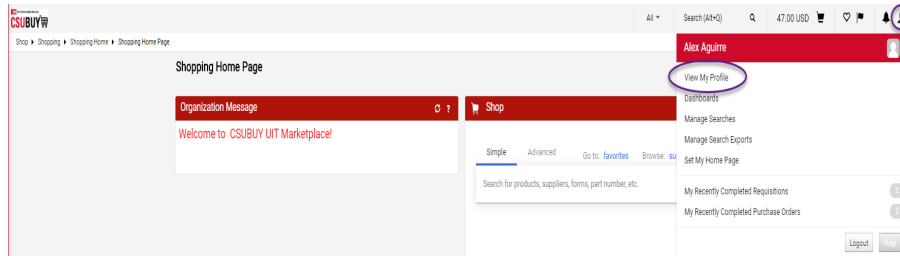
3. Click Select Addresses for Profile and choose appropriate address(es)



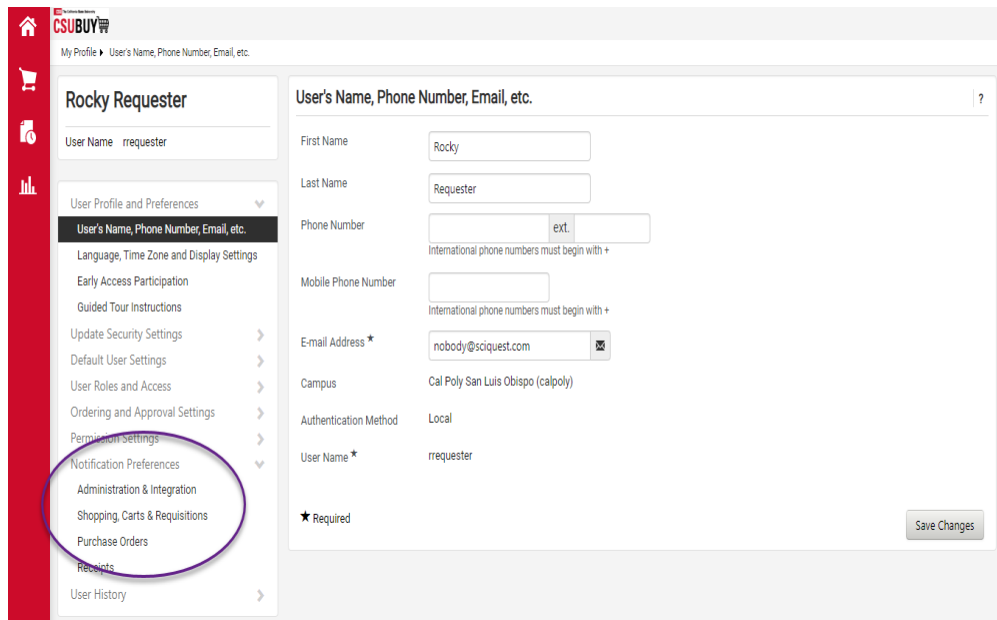
4. Choose the default box for the address you would like to default when checking out

How to update your system notifications

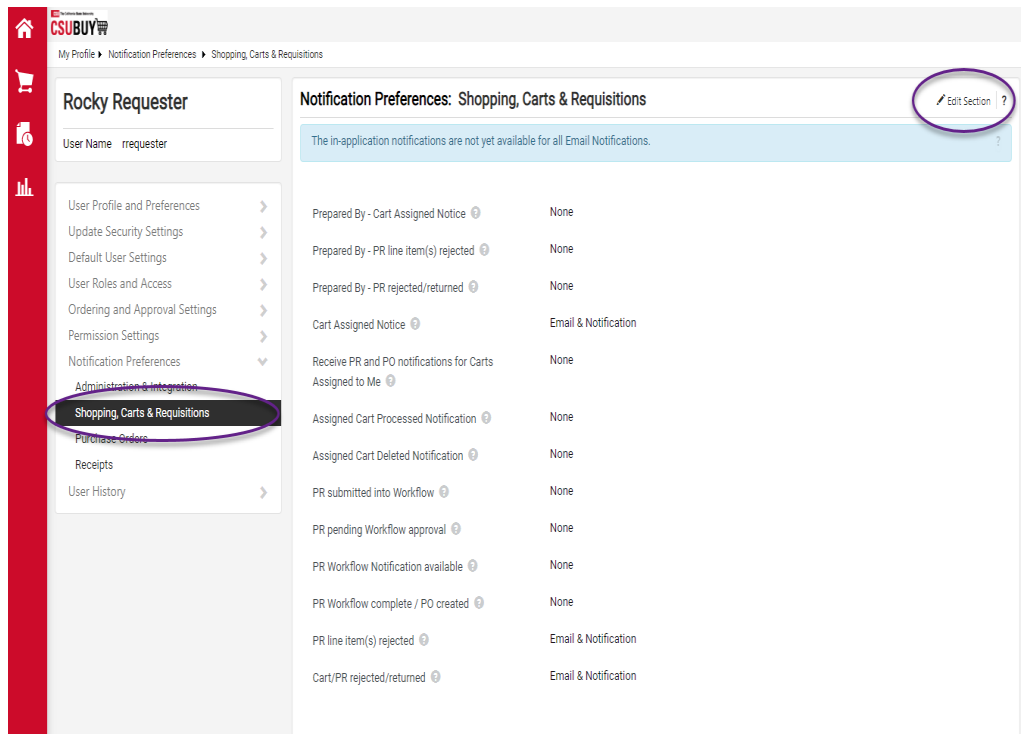
1. Click on View My Profile



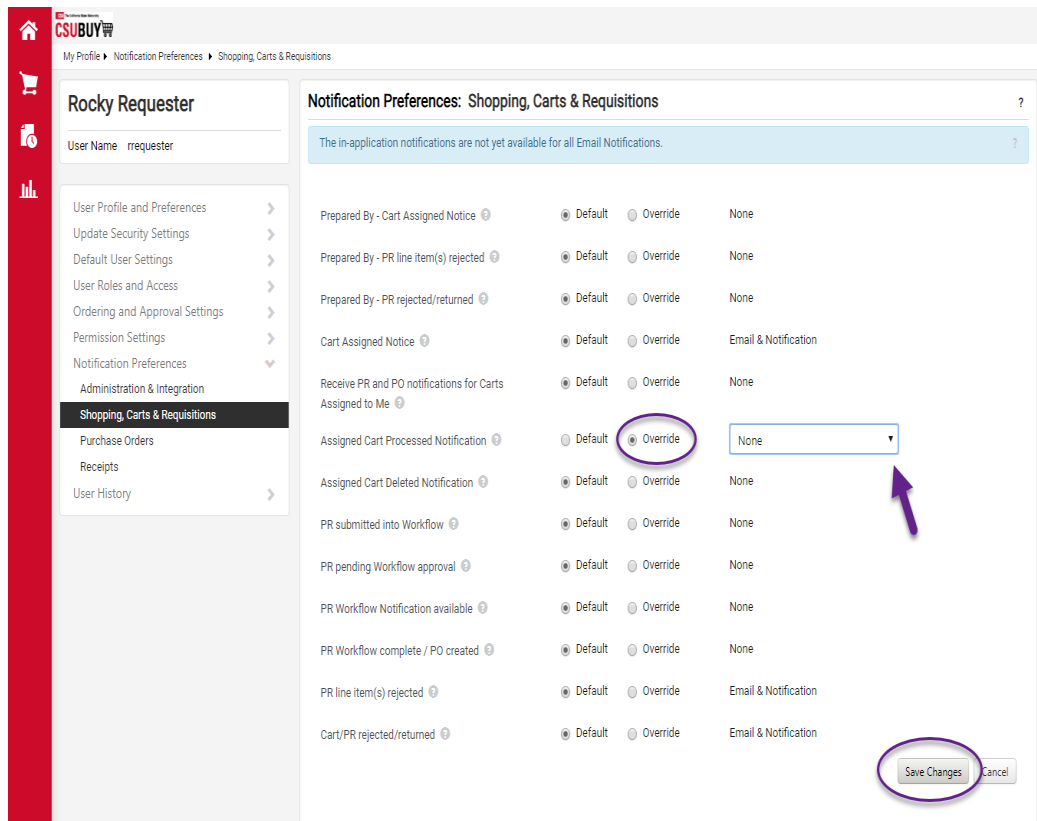
2. Navigate to Notification Preferences



3. Select Shopping Carts & Requisitions/ Purchase Orders



4. Click on Edit Section
5. Click Override on the field you want to update

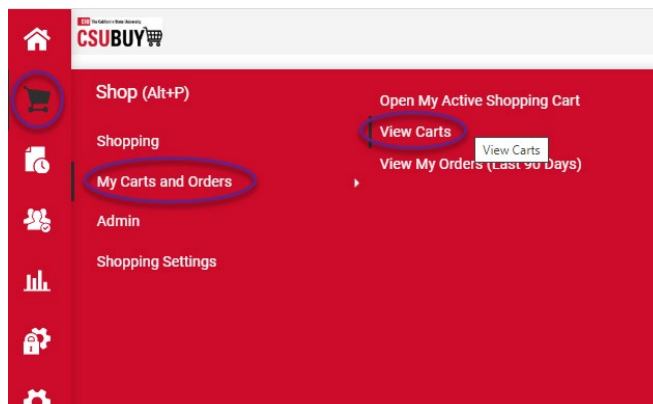


6. Select appropriate option from the dropdown
7. Click Save Changes

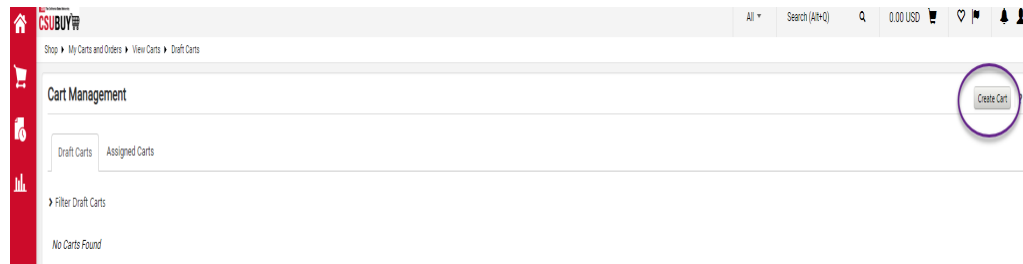
Shopping

How to create a cart

1. Navigate to Shop → My Carts and Orders → View Carts

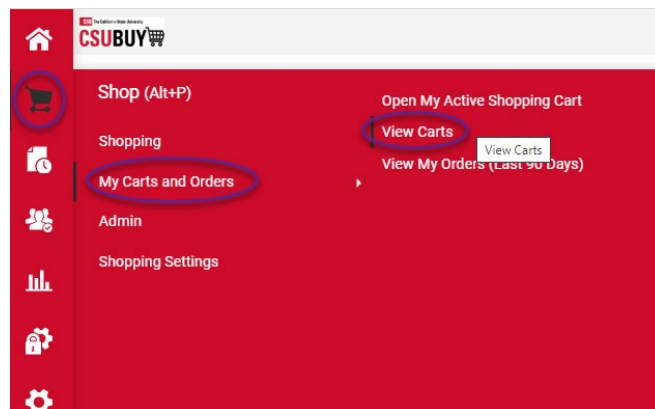


2. Click Create Cart



How to see your draft carts

1. Navigate to Shop → My Carts and Orders → View Carts

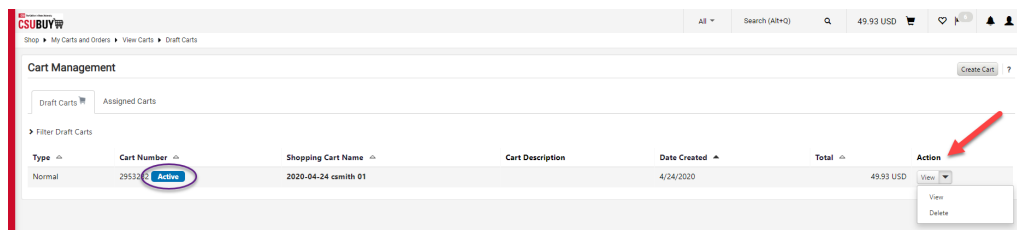


2. Click Draft Carts



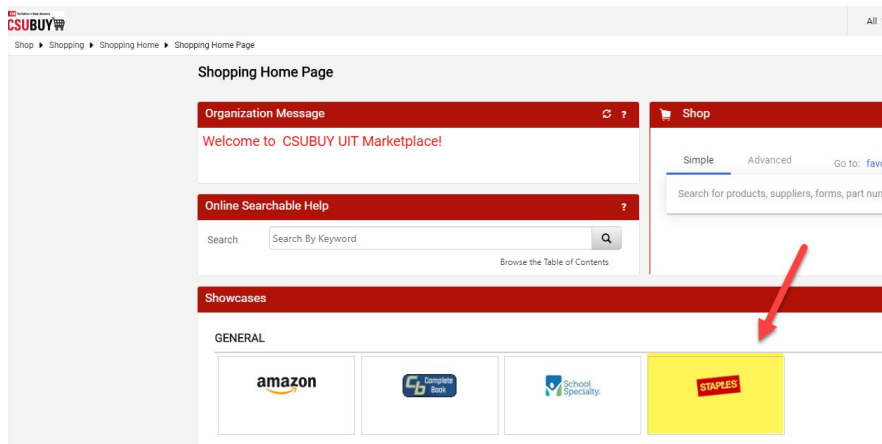
3. Select appropriate Shopping Cart Name to make that the active cart

4. Select the Action Dropdown to View, Activate or Delete the cart



How to punchout to a supplier catalog

1. Navigate to the Home Page Menu Option
2. Look for the Punch-Out Catalogs Showcase
3. Click on the desired supplier



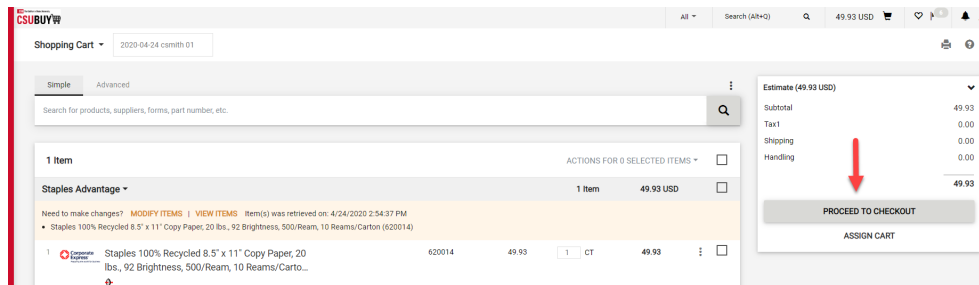
4. Click Cancel PunchOut to return to CSU BUY



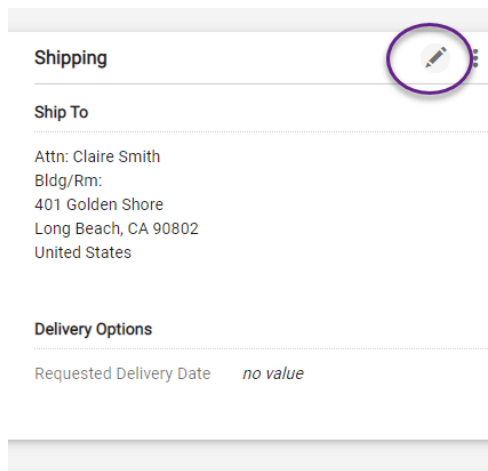
Ordering

How to add/edit your order's ship to address

1. Click on Proceed to Checkout



2. Click the pencil icon on the shipping header



3. Click on Search additional to see available addresses
4. Select appropriate address, complete Blg/Rm
5. Click Add to my addresses
6. Give it a nickname and make it your default if applicable
7. Save changes

Edit Shipping

Ship To

CURRENT ADDRESS

Attn: *	<input type="text" value="Claire Smith"/>	<input checked="" type="checkbox"/> Add to my addresses
Bldg/Rm:	<input type="text"/>	Nickname <input type="text" value="Name this address (e)"/>
Address Line 1	401 Golden Shore	<input checked="" type="checkbox"/> Make default
City	Long Beach	
State	CA	
Zip Code	90802	
Country	United States	

CSU Chancellor's Office3 - Claire Smith, [Bldg/Rm.], 401 Golden Shore, Long Beach, CA 90802, United States

Cal State LA - Claire Smith, 5151 State University Dr, Los Angeles, CA 90032, United States

Chico-Assoc Students-BMU - Claire Smith, [Bldg/Rm.*], 940 West 1st Street, Chico, CA 95929, United States

Search additional Results Per Page

How to add your Pcard to your order

1. Click on Proceed to Checkout
2. Click the pencil icon on the billing header
3. Click New Credit card
4. Enter Cardholder Name, Card Number, Card Security Code and Expiration Date
5. Click add to your credit cards
6. Give it a nickname and default
7. Save Changes

Edit Billing
✕

Bill To

CURRENT ADDRESS ↻

Contact Line 1	Accounts Payable	<input type="checkbox"/> Add to my addresses
Address Line 1	401 Golden Shore	
City	Long Beach	
State	CA	
Zip Code	90802	
Country	United States	

CSU Chancellor's Offices - Accounts Payable, 401 Golden Shore, Long Beach, CA 90802, United States ★

Search additional Results Per Page 10 ▾

Credit Card Info

Select a new credit card

New credit card

Cardholder Name

Card Number

Card Expiration Date

Select one of your credit cards

PCARD ♥

Select no credit card

No credit card assigned

SAVE CHANGES
CLOSE

How to add an internal note and/or attachment

1. Click on proceed to checkout
2. Click the pencil icon on the Internal Notes and Attachments Header
3. Enter the note and save changes
4. Click ADD and upload a file or link and save changes

CSUBUY All ▾ Search

Requisition ▾ : 2953282

Summary Taxes/S&H PO Preview Comments Attachments History

General	Shipping	Billing
Cart Name: 2020-04-24 csmith 01	Ship To	Bill To
Description: no value	Attn: Claire Smith	Accounts Payable
Prepared by: Claire Smith	Bldg/Rm:	401 Golden Shore
Prepared for: Claire Smith	401 Golden Shore	Long Beach, CA 90802
	Long Beach, CA 90802	United States
	United States	
	Delivery Options	Credit Card Info
	Requested Delivery Date: no value	No credit card has been assigned.
		⚠ A payment must be specified

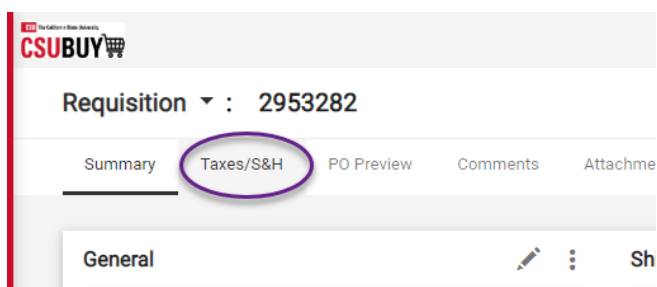
Internal Notes and Attachments ✎ ⋮ ▾

Internal Note: no value

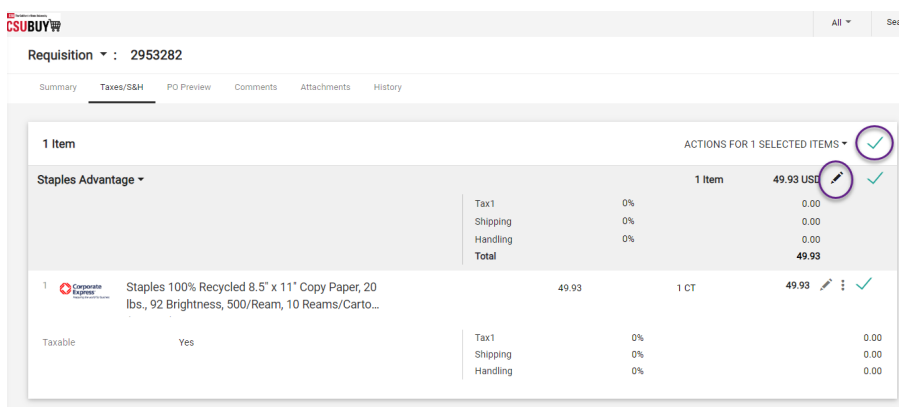
Internal Attachments: ADD

How to add tax to your order

1. Click on proceed to checkout
2. Click on Taxes/S&H tab

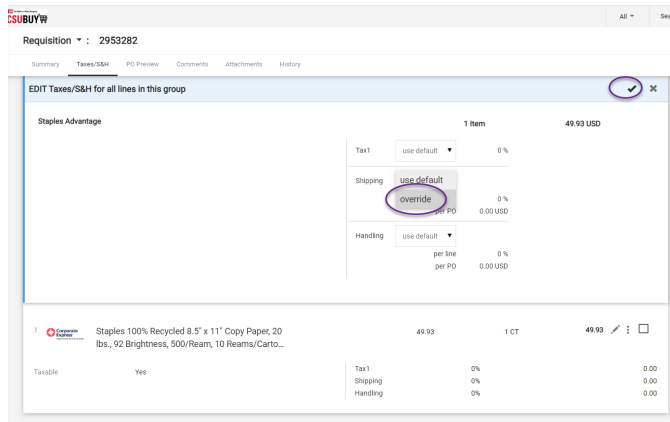


3. Select the first pencil icon to edit all lines or click on the pencil icon for the appropriate line
4. Enter the tax percentage
5. Click the check mark in the header to save



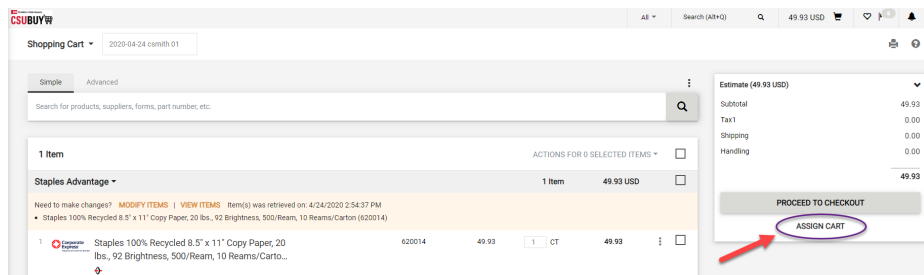
How to add shipping and handling to your order

1. Click on Proceed to checkout
2. Click on Taxes/S&H tab
3. Click on override
4. Select the first pencil icon to edit all lines or click on the pencil icon for the appropriate line
5. Enter % or amount
6. Click the check mark in the header to save

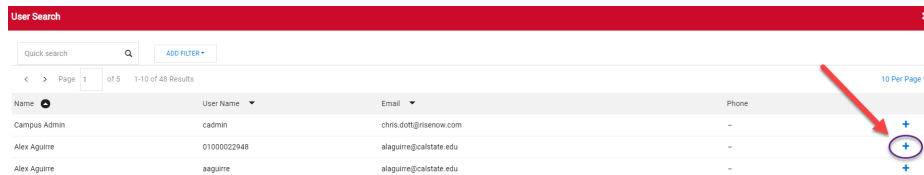


How to assign your cart to a Requester

1. Click ASSIGN CART



2. Click Select if you have your favorite requesters added to your profile or click search
3. Select the appropriate requester by clicking +



4. Click ASSIGN

Assign Cart: User Search ✕

Assign Cart To: Alex Aguirre
SEARCH

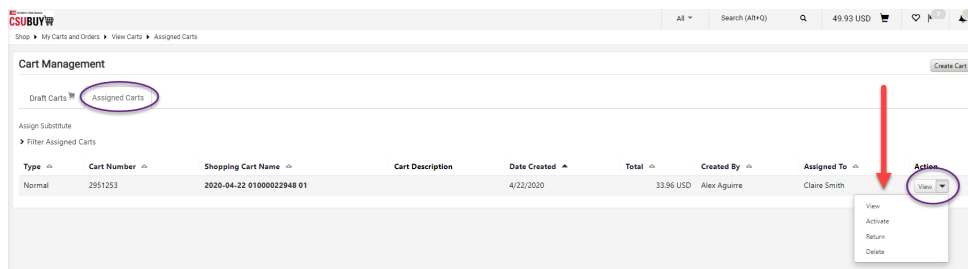
Add to Profile

Note To Assignee:

ASSIGN
CLOSE

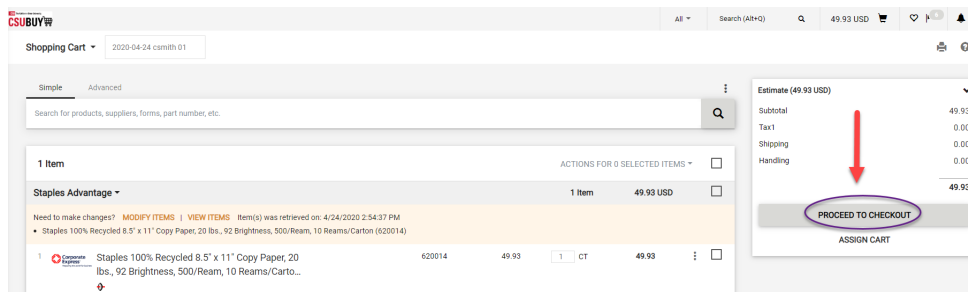
How to accept a cart from a Shopper (Requesters only)

1. Navigate to Shop → My Carts and Orders → View Carts → Assigned Carts or click on your actions items icon and choose Carts assigned to Me
2. Click Shopping Cart Name to activate the cart or use the Action dropdown to view, return or delete

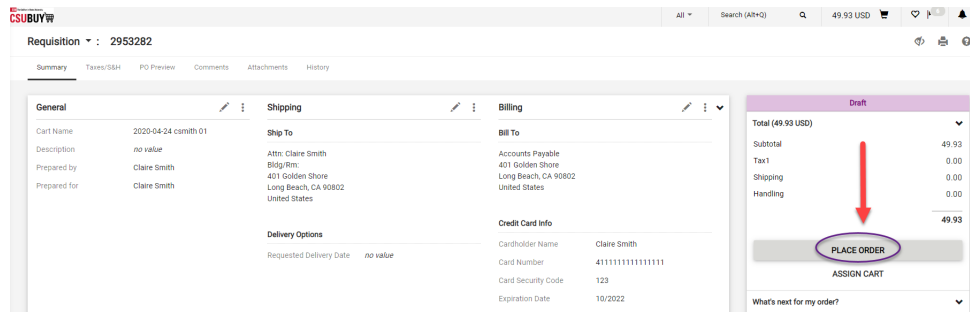


How to submit your order

1. Once your cart is final, click PROCEED TO CHECKOUT



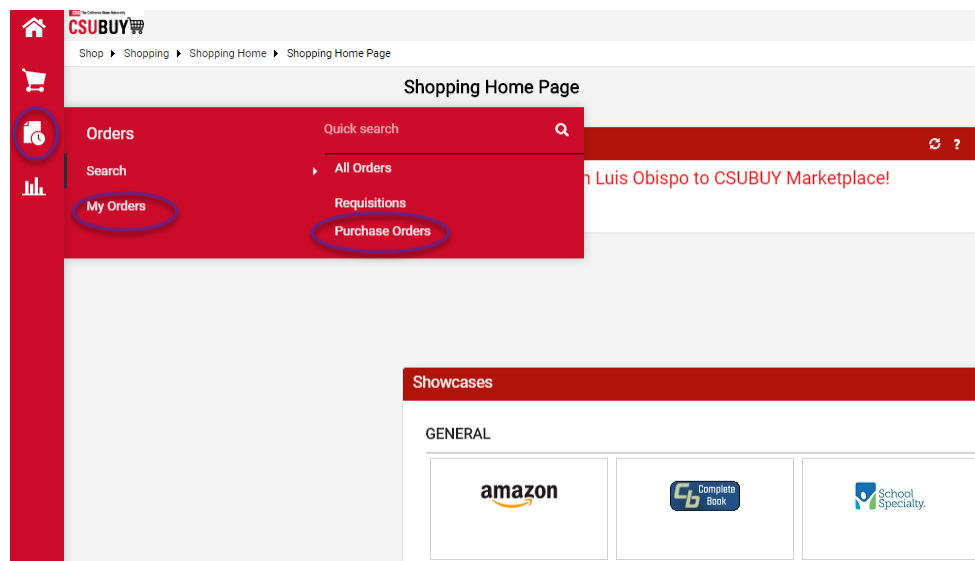
2. When all required data is complete click PLACE ORDER



Reporting

How to access your past orders

1. Navigate to Orders → My Orders → My Purchase Orders



2. Click Add Filter to narrow your results

